

RT Aquadrive Water Systems

Limited Warranty – VFD Water Pump Systems

2 Year Manufacturer's Warranty

Effective Date: May 2026

RT Aquadrive Water Systems ("RT Aquadrive") warrants that its Variable Frequency Drive (VFD) pressure systems, pumps, controllers, and associated products are free from defects in materials and workmanship under normal use and service conditions for a period of **two (2) years** from the original date of purchase.

Product Type	Warranty Period
VFD Pump Systems	2 Years
Controllers & Drives	2 Years
Pressure Pumps	2 Years

1. Warranty Coverage

During the warranty period, RT Aquadrive will, at its sole discretion:

- Repair the defective product
- Replace the defective product or defective component with an equivalent product

2. Products Covered

This warranty applies to:

- RT Aquadrive VFD pressure pump systems
- Integrated pressure boosting systems
- Variable speed pump controllers
- Pressure pumps supplied by RT Aquadrive

3. Warranty Period

The warranty period commences from the original purchase date shown on the proof of purchase invoice.

4. Conditions of Warranty

This warranty is valid only when:

- Installed by a qualified person
- Used for clean water applications unless otherwise specified

- Correct electrical protection is provided
 - Protected against dry running, freezing, flooding, and overheating
 - Not modified or repaired by unauthorized persons
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5. Exclusions

This warranty does not cover:

- Normal wear and tear
 - Incorrect installation or misuse
 - Sand, debris, corrosion, or poor water quality
 - Lightning, flood, fire, or storm damage
 - Freight, labour, or consequential losses
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6. Warranty Claim Procedure

To make a warranty claim, customers must:

1. Stop using the product if a fault is suspected
 2. Contact the original place of purchase or RT Aquadrive
 3. Provide proof of purchase and fault details
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7. Limitation of Liability

RT Aquadrive Water Systems shall not be liable for indirect or consequential losses, property damage, labour charges, or loss of water supply.

8. Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. Customers are entitled to a replacement or refund for a major failure and compensation for reasonably foreseeable loss or damage.

9. Contact Information

RT Aquadrive Water Systems

Phone: 0499301460

Email: sales@rtaquadrive.com.au

Website: www.rtaquadrive.com.au

Address: 213B Mount Buller Road Mansfield Victoria Australia 3722